

Dreweatts Donnington Priory sales

Payment procedures

Payment will be accepted by:

- **Bank transfer:** Dreweatts' preferred method of payment is by bank transfer direct into our bank account. Payments must be made from the account of the registered Buyer.
- **Online via SagePay:** clients can pay online up to a limit of £10,000 via SagePay by following this link <https://www.dreweatts.com/payments>. Lots paid for using SagePay will be available for collection the following day (not the same day).
- **Debit card** issued in the name of the Buyer by a UK bank and registered to a UK billing address.
- **Credit card:** all major UK issued credit cards registered to a UK billing address and issued in the name of the Buyer, with the exception of American Express and Diners Club. Credit cards registered to an overseas billing address up to a maximum of £5,000 with the exception of American Express and Diners Club.

Please note:

- **First time buyers:** payment over the phone by debit or credit card is permitted up to a maximum of £1,000. For larger payments, please pay online or by bank transfer.
- We no longer accept payment by cheque
- To make a payment by telephone, please call: + 44 (0) 1635 553 553
- We are unable to release items until funds have cleared and become visible in our account. This generally takes 24 hours and may take longer depending on your bank. Please ensure the sale date and Invoice number is quoted on all payments, so that the payment can be applied to your account without delay.

Bank details for direct payments

For payments coming from abroad, please add £10.00 to cover bank charges. **Please ensure the sale date and Invoice number is quoted on all payments, so that the payment can be applied to your account without delay.**

<u>Sterling Account:</u>		<u>Bank Address</u>
Account Name:	Dreweatts 1759 Ltd	NatWest
Account No.	62412949	30 Market Place
Sort Code:	60-15-07	Newbury
BIC/SWIFT Code:	NWBKGB2L	Berkshire RG14 5AG
IBAN:	GB21NWBK60150762412949	UK

Collections, Storage and Shipping information

Collections:

Collections are available Monday to Friday (9am–5pm) by appointment only. Collections are not possible at weekends.

- You can collect in person, instruct your own shipper or choose from a number of suggested shipping companies. Please note, we do not offer a shipping service ourselves.
- Lots will not be released until they are paid for in full (**ie cleared funds**) and shippers will need to be authorised in writing to collect on behalf of the purchaser.
- To book a collection, contact: tel: +44 (0) 1635 553 553 | collections@dreweatts.com.

Storage:

Due to a busy schedule of sales at Donnington Priory, we are unable to store sold items at the saleroom. **All items not collected within four working days of the sale (by 4pm) will be automatically removed to commercial storage and subject to a storage charge of £20 (plus VAT) per lot and to a further storage charge of £2 (plus VAT) per lot per part or full day thereafter.** Please note for large consignments there may be additional charges. These charges will be the sole liability of the purchaser and will be billed directly to them by Vangaroo Ltd (Andover).

On payment of all sales and storage costs, items will be available for collection by appointment from Vangaroo Ltd (Andover): tel: + 44 (0) 1264 586566 | email: office@vangaroo.co.uk. These charges are set by Vangaroo Ltd (Andover); we recommend that you contact them directly regarding queries relating to these charges and other questions relating to storage. Staff at the saleroom will be unable to answer questions relating to items that have been removed from the saleroom.

Shipping

We do not offer a packing service ourselves, but we give below details of companies who would be happy to give you a quote for the despatch of your items. Lots will not be released until they are paid for in full, and the cost of shipping/despatch is payable direct to the company concerned. **Please note that we will need your prior authorisation before we release goods to any packer / shipper.** We regret that, as we have no packing facilities, we are not able to pack your lots for your own shipper or carrier to collect, so if you intend to arrange your own transport, please can you make sure that the firm you employ understands that they will also need to pack.

VAT liabilities for overseas buyers

Following the UK's exit from the European Union, private overseas buyers can only receive goods free of VAT/have the VAT amount refunded if Dreweatts acts as exporter in relation to the sale and arranges for the transport of the goods. If you would like us to arrange for the export and delivery of the goods there will be an admin fee of £100 plus the shipping cost. If you arrange for the goods to be picked up/delivered to you directly we will charge UK VAT at the appropriate rate and no refund will be available. Please note that if we export the goods to you, you will be responsible for completing the importation procedures as well as the payment of any relevant duty/VAT payable on importation into your country.

Business buyers are not affected by this change where the purchase has been made in the business or trading name and a VAT refund will be available on proof of export.

PLEASE SEE NEXT PAGE FOR A LIST OF SHIPPERS.

Shippers

All items not collected within four working days of the sale will be removed to commercial storage with Vangaroo Ltd (as indicated above). Vangaroo Ltd can provide short and long-term storage solutions as well as delivery:

Vangaroo Ltd

Delivery and short or long-term storage in Andover of large items: furniture, pictures, works of art.

Tel: +44 (0)1264 586566

E-mail: office@vangaroo.co.uk

Website: www.vangaroo.co.uk

Dreweatts clients are eligible for a 10% discount on their first booking.

Other shippers:

Alban Shipping

(large items: furniture, pictures, works of art)

Tel: +44 (0) 1582 493099

Fax: +44 (0) 1582 490147

E-mail: info@albanshipping.co.uk

Website: www.albanshipping.co.uk

Arterial Moving

(large items: furniture, pictures, works of art)

Tel: +44 (0) 1993 842542

E-mail: info@arterialmoving.com

Website: www.arterialmoving.com

Convelio

(large items: furniture, pictures, works of art)

Tel: +44 (0) 20 3318 8673

Tel: +44 (0) 7734 276344

Email: order@convelio.com

Website: www.convelio.com

Dreweatts clients are eligible for a 10% discount on their first booking.

Kimdan Ltd

Tel: + 44 (0) 7973 389436

Email: enquiries@kimdan.co.uk

Mail Boxes Etc (Andover branch)

(small items)

Tel: +44 (0) 1264 360333

Fax: +44 (0) 1264 362767

E-mail: info@mbeandover.co.uk

Website: www.mbe.co.uk/andover

Mail Boxes Etc (Reading branch)

(small items)

Tel: +44 (0) 118 951 7980

Fax: +44 (0) 118 951 7989

E-mail: info@mbereading.co.uk

Website: www.mbe.co.uk/reading

Pack & Send (Newbury)

(ceramics, pictures, works of art, furniture)

Tel: +44 (0) 1635 887237

Mob: +44 (0) 7710 271618

E-mail: newbury@packsend.co.uk

Website: www.packsend.co.uk/newbury

Simon Hall Freight

(large items: furniture, pictures, works of art)

Tel: +44 (0) 1386 858555

Fax: +44 (0) 1386 858501

E-mail: enquiries@simonhalllimited.com

Website: www.simonhalllimited.com

The Packengers LTD

(small items/ceramics & large items: furniture, pictures, works of art)

Tel: +44 (0) 203 154 4360

Email: hellolondon@thepackengers.com

Website: www.thepackengers.com